

Inside Secure,
rapidly expanding company,
is always looking for new talents.

Join us!

October, 2011

Hardware Support Engineer

INSIDE's secure semiconductor products power smart cards, mobile devices, acceptance devices, and infrastructure systems. The company's expertise in microcontroller architectures, security, RF/analog design, and vertical market requirements places the company in the forefront of secure contactless, contact, embedded, and NFC technologies. INSIDE's innovation, collaboration with customers, and commitment to open standards have earned it a leadership position in markets worldwide. INSIDE is headquartered in Aix-en-Provence, France, with offices in Europe, Asia and Silicon Valley. For more information, please visit www.insideseure.com.

Job role	Hardware support engineer
Hierarchical position	Report to team manager
Department	Telecom Business line
Working place	Seoul

Mission

- Support customer integrating NFC solution in its device
- Measure and characterize NFC phones on testbench and on the field for IOP
- Write application notes and technical reports helping customers to perform integration

Main responsibilities

- Support customer integrating NFC solution in its device (with the help of local support)
 - Participate to pre-sales phase
 - Hardware support including radio and baseband parts
 - Be pro-active to anticipate issue and to verify customer stays on track
 - Answer customer's questions and send reports to customers
 - Prepare and animate training sessions
 - Support customer on site when needed
- Measure and characterize NFC phones on test bench and in the field for IOP
 - Measure NFC performances of reference design and customers devices
 - Realise IOP with phones/readers/tags
- Write application notes and technical report and to help customers to perform integration

Main interfaces

Internally :


- France Support Team
- BL-Telecom

Externally :

- Customers (to update them with documents, kits, report, NDA)
- Certification labs

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Application

Please send your cover letter
and resume to
vconvers@insidEFR.com

Requirements

Educational background

Engineer degree in electronics

Required experience

- 3-5 years experience in electronics (RF and baseband) / embedded software in the mobile phone industry
- Experience in customer support is welcome

Required skills

- Knowledge in RF, analog and digital
- Draft in a clear, concise and rigorous style
- Editorial capability
- Good communicator:
 - ability to adapt the message to various and different interlocutors
 - open-minded
- Ability to analyze and synthesize technical information
- Problem solver
- Ability to travel in Asia and France
- Team player
- Fluent in English and Korean writing/speaking

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